

## IT Industry Update

### 30<sup>th</sup> September 2020 CONTEXT Weekly IT Industry Forum











### **RUSSIA REVIEW – VICTOR IVANOV, COUNTRY MANAGER RUSSIA**



### UPDATE ON QUARTERLY GUIDANCE FOR Q320 + RESELLER METRICS



## PC UPDATE – MARIE-CHRISTINE PYGOTT, SENIOR ANALYST COMPUTING



#### THE SOCIAL CONTEXT



CONTEXT

- Weekly for half an hour
- Meet people from the Channel
- Themed but open

### Friday 2<sup>nd</sup> October 11am and 4pm (UK time) Guest speaker for 5 minute

introduction

## Theme: What are we doing for the Return to Work?

Then breakout into small groups of 8 to network and discuss

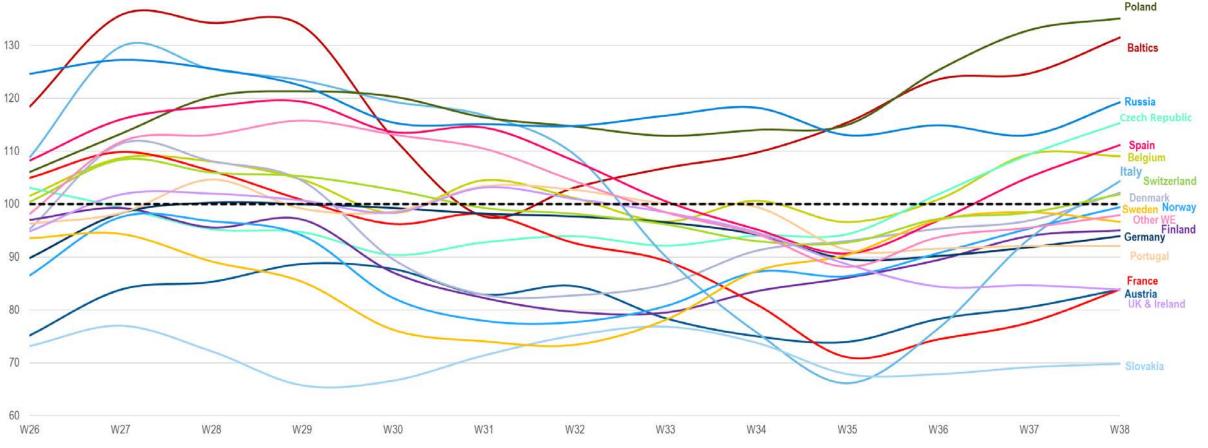


David Watts, Managing Director Tech Data UK & Ireland

#### 60 W27 W28 W29 W30 W31 W32 W33 W34 W26 4 weekly distribution sales translated at fixed € exchange rate and includes: UKI, Germany, Italy, France, Spain, Merged countries, Switzerland, Sweden, Austria, Belgium, Denmark, Portugal, Finland & Norway.

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### WEEK 38 REMAINS STEADY ACROSS EUROPE – ITALY BACK ABOVE THE LINE



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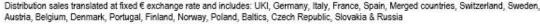


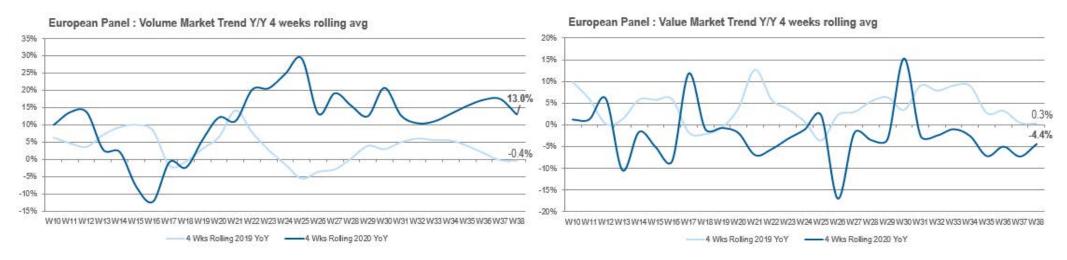


### **VOLUME CONTINUES TO DRIVE GROWTH**

4 Wks Rolling 2019 YoY -4 Wks Rolling 2020 YoY





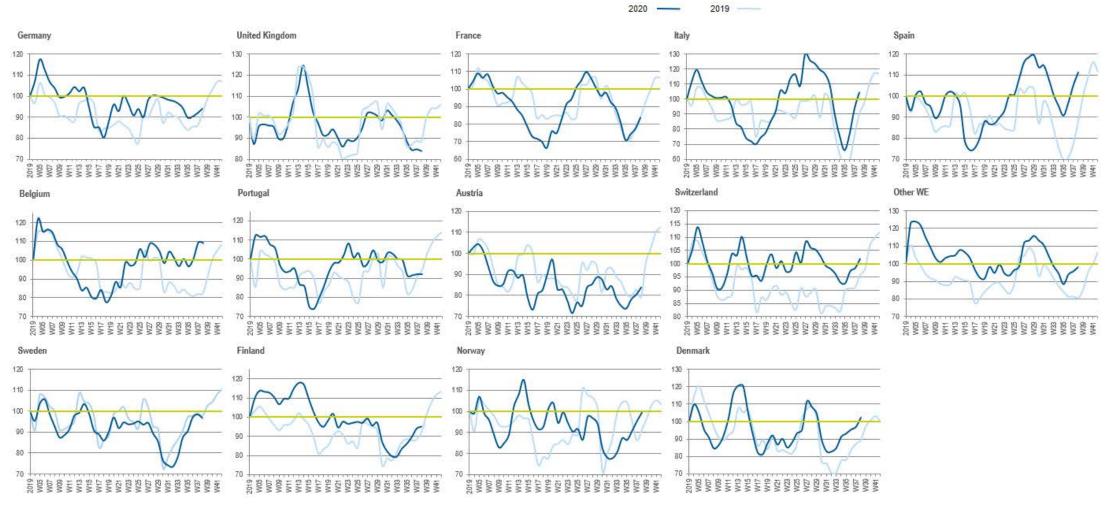


Distribution sales translated at fixed € exchange rate and includes: UKI, Germany, Italy, France, Spain, Merged countries, Switzerland, Sweden, Austria, Belgium, Denmark, Portugal, Finland, Norway, Poland, Baltics, Czech Republic, Slovakia & Russia.

### WE REVENUE TREND: MOST COUNTRIES STILL ABOVE LAST YEAR



#### Index Revenue Trend - Western Europe Revenue Trend Index (Average 4 Weeks 2019 for Each Country = 100)



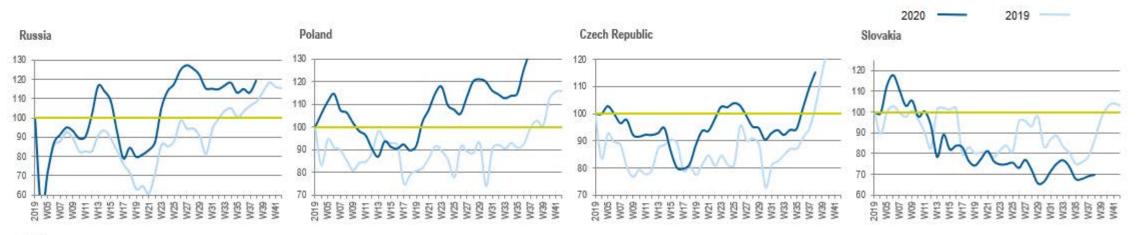
Distribution sales translated at fixed € exchange rate and includes: UKI, Germany, Italy, France, Spain, Merged countries, Switzerland, Sweden, Austria, Belgium, Denmark, Portugal, Finland, Norway

### **EE REVENUE TREND: STILL LOOKING POSITIVE**

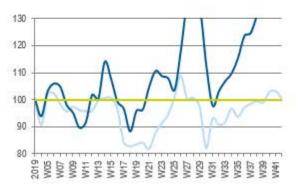


#### Index Revenue Trend - Eastern Europe

Revenue Trend Index (Average 4 Weeks 2019 for Each Country = 100)



Baltics



Distribution sales translated at fixed € exchange rate and includes: UKI, Germany, Italy, France, Spain, Merged countries, Switzerland, Sweden, Austria, Belgium, Denmark, Portugal, Finland, Norway

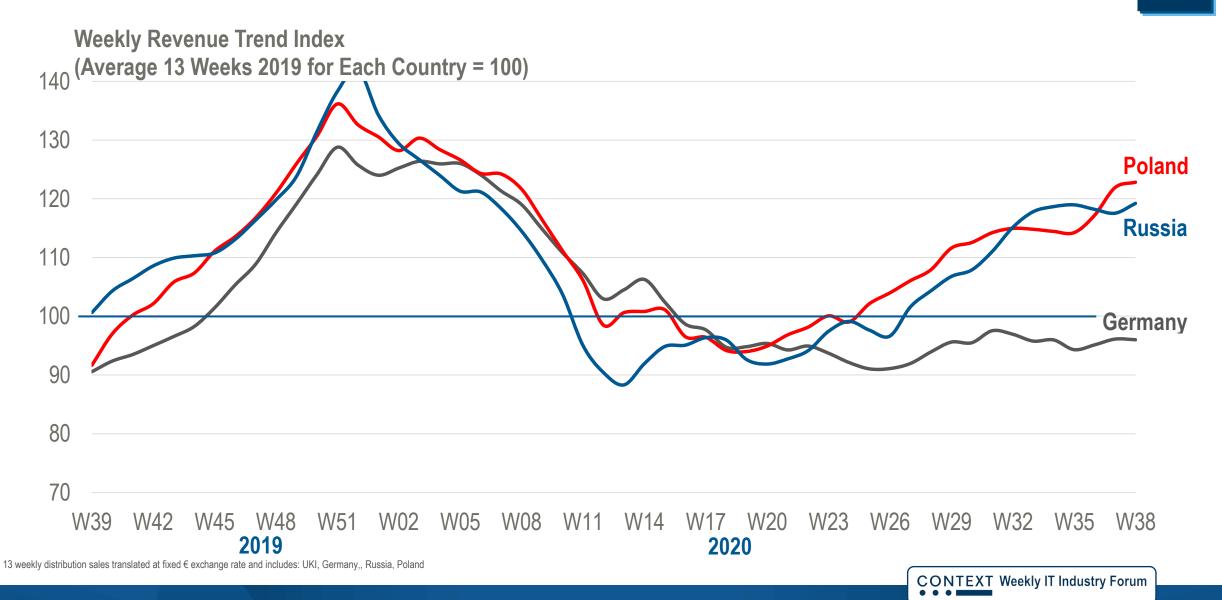


## **RUSSIA REVIEW**

30<sup>th</sup> September, 2020



#### **RUSSIA – A STRONG PERFORMANCE IN 2020**



CONTEXT

#### **TREND OF GROWING COLLABORATION WITH ONLINE RETAILERS**

- Distributors are building presence in all most popular online platforms (marketplaces) in the country
  - as monobrand stores in agreement with a vendor
  - as own marketplaces
- Logistical support is provided by online stores





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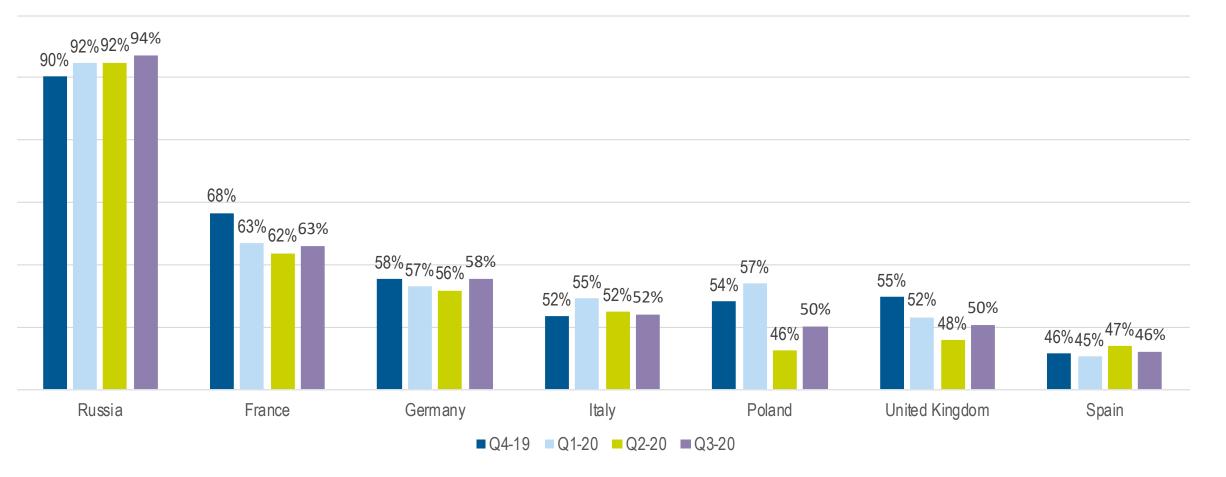
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13 weekly distribution sales translated at fixed € exchange rate and includes: UKI, Germany,, Russia, Poland

CONTEX

#### **RUSSIA – LASER PRINTERS DOMINATE**

% Revenues - Laser Printers



Quarterly distribution sales translated at fixed € exchange rate and includes: UKI, Germany, Italy, France, Spain, Russia, Poland



#### **UPCOMING THREATS**

- Further lockdowns affect economy
- Complicated geopolitical situation: protests in Belorussia, military conflict between Armenia and Azerbaijan
- Depreciation of local currency
- Reduced oil and gas consumption





### MONTHLY/QUARTERLY REPORTS





#### QUARTERLY GUIDANCE

Guidance for the current quarter by business area compared to prior year and previous quarter



### **Q3 GUIDANCE UPDATE**

#### Continued growth of the Channel of between 1.5% to 4.5%

	This year's Q3 guidance	Q3 Outlook
Industry Sector	Q3 2020 vs Q3 2019 %	Q3 2020
Mobile & desktop computing	6.7%	4,521
Infrastructure & security	-1.0%	2,872
Software & licences	0.0%	2,298
Telecoms	10.0%	2,542
Printing & consumables	-15.1%	1,509
Services	0.0%	966
Displays	-1.1%	963
Computing components	15.0%	967
Computing accessories	12.0%	466
AV Systems	20.0%	544
Other	16.1%	1,090
Total	3.5%	18,738



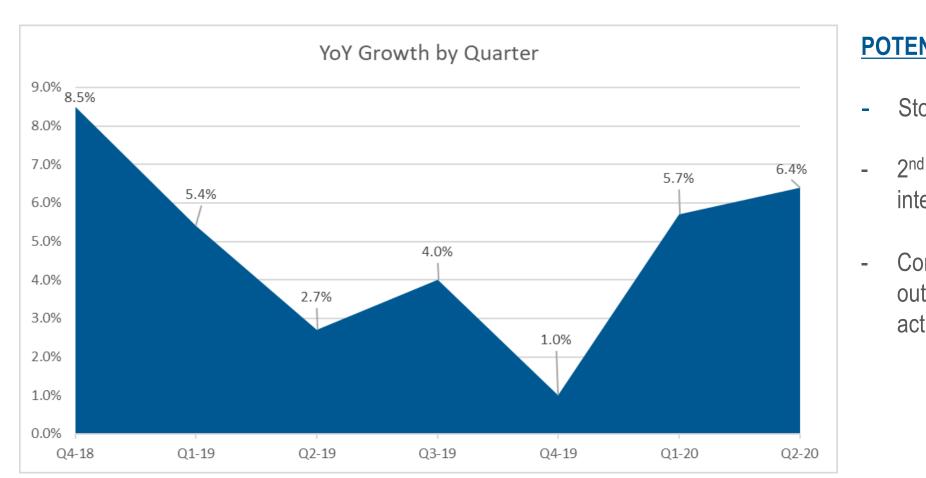
### **Q3 GUIDANCE UPDATE**

#### **Continued growth of the Channel may exceed 4.5%**

	This year's C	Q3 guidance	Q3 Outlook
Industry Sector	Quarter to date at week 38 vs 2019	Q3 2020 vs Q3 2019	Q3 2020
Mobile & desktop computing	19.4%	6.7%	4521
Infrastructure & security	-4.6%	-1.0%	2872
Software & licences	-0.3%	0.0%	2298
Telecoms	7.9%	10.0%	2542
Printing & consumables	-4.9%	-15.1%	1509
Services	-2.3%	0.0%	966
Displays	5.4%	-1.1%	963
Computing components	1.7%	15.0%	967
Computing accessories	31.1%	12.0%	466
AV Systems	12.5%	20.0%	544
Other	41.0%	16.1%	1090
Total	5.7%	3.5%	18738



### WILL Q320 BE ANOTHER 6%+ GROWTH QUARTER?



#### **POTENTIAL GROWTH FACTORS**

- Stock Shortages
- 2<sup>nd</sup> wave uncertainty / government interventions
- Consumer and reseller caution/ Blackout period in anticipation of October activities

CONTEXT

### MONTHLY/QUARTERLY REPORTS



#### **RESELLER METRICS**

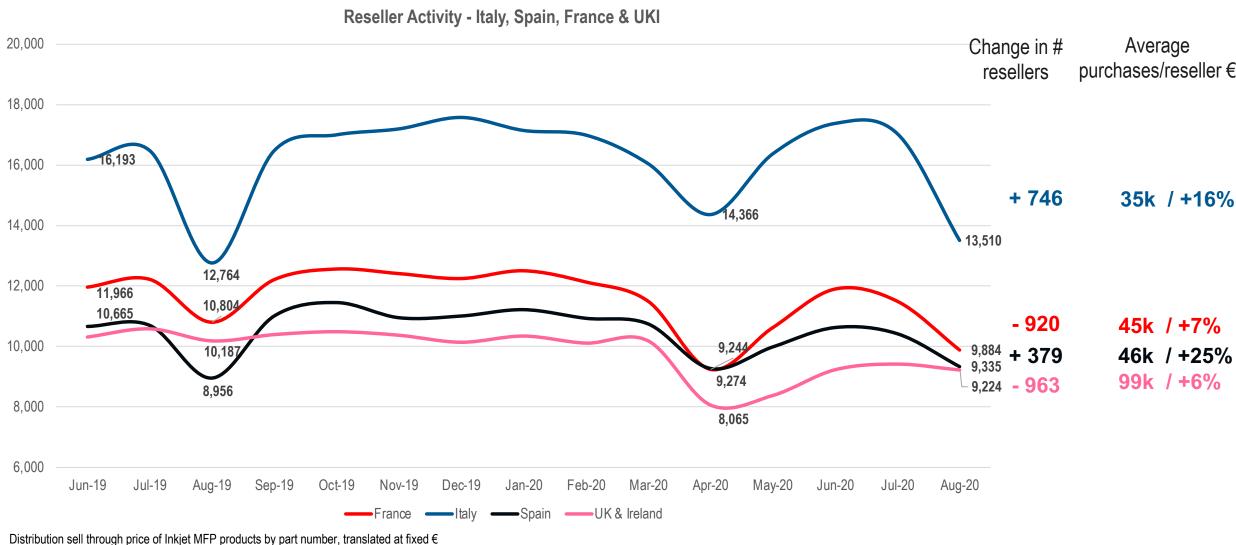
Reseller numbers showing active resellers sold to by distribution in each monthly period

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CONTEXT

#### ITALY AND SPAIN RESELLERS KEEPING UP MOMENTUM... ...WHILE FRANCE, UKI STRUGGLE

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exchange rate, each product indexed to the average of week 1-4 2020.

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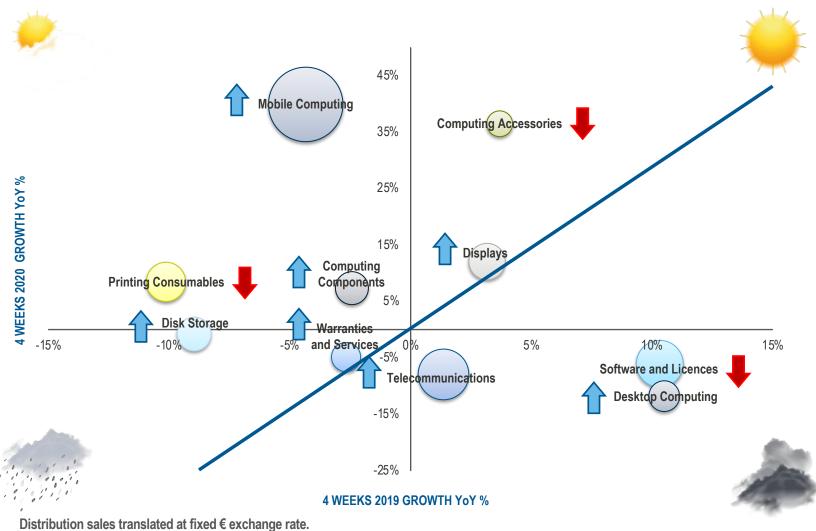
### SECTOR/CATEGORY WEATHER MAPS



### **INDUSTRY SECTOR TRENDS: TOP 10 BY REVENUE IN EUROS**

CONTEXT

% Change in sales through IT Distribution in €: 4 Weeks to Week 38 (20/09/20) vs same period 2019

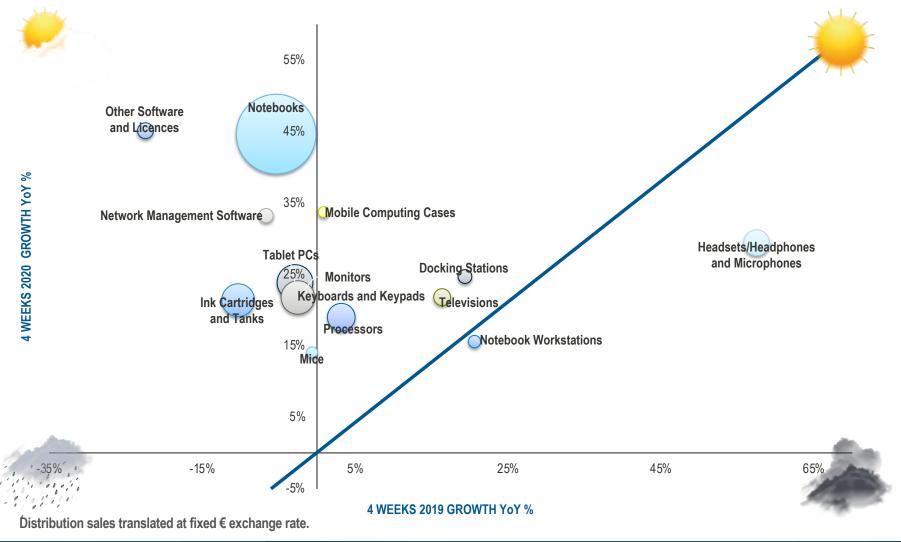


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### **CATEGORY TRENDS: TOP 15 BY % REVENUE GROWTH**



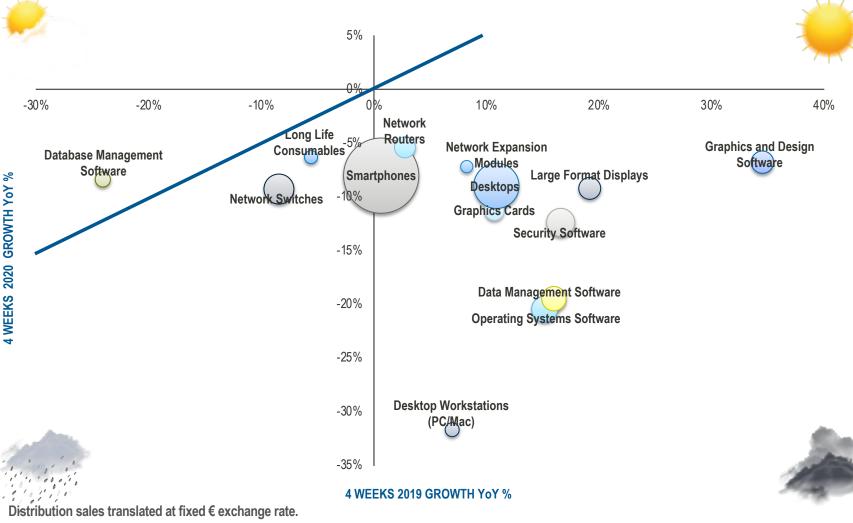
% Change in sales through IT Distribution in €: 4 Weeks to Week 38 (20/09/20) vs same period 2019



### **CATEGORY TRENDS: TOP 15 BY % REVENUE DECLINE**



% Change in sales through IT Distribution in €: 4 Weeks to Week 38 (20/09/20) vs same period 2019



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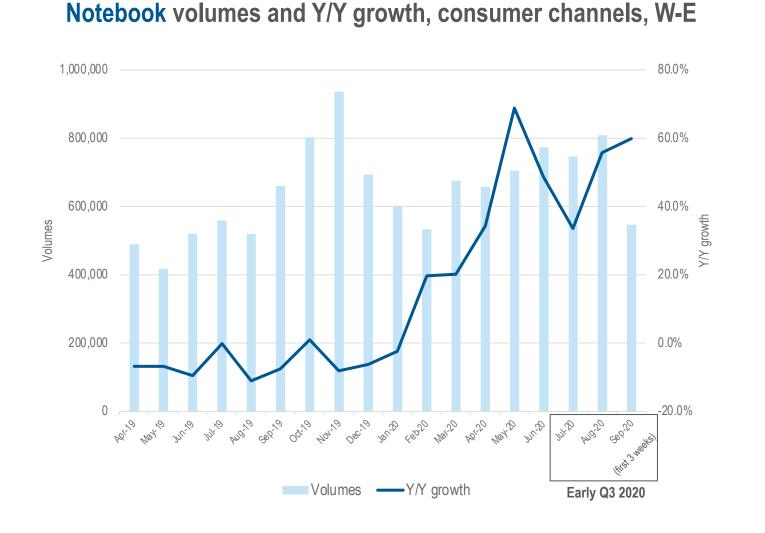
## PC's Update

30<sup>th</sup> September, 2020



### CONSUMER PCS: STRONG NB MOMENTUM IN Q3 BACK-TO-SCHOOL SEASON



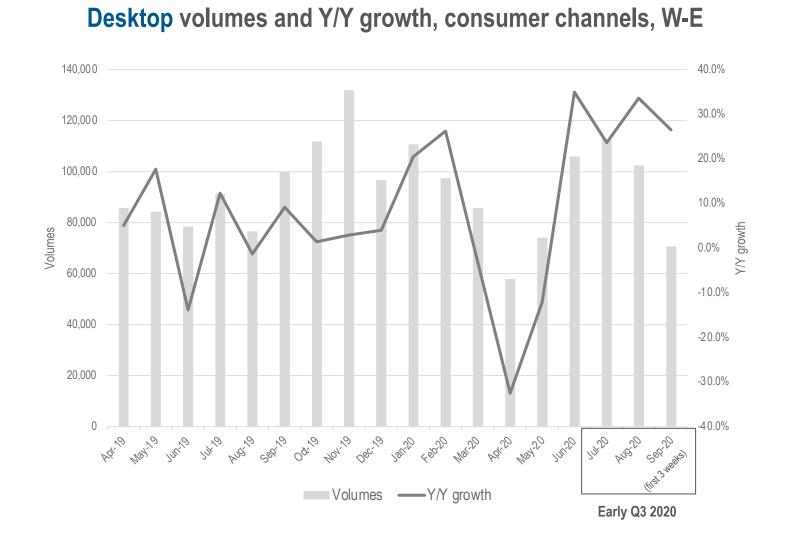


Notebooks, consumer channels:

Early Q3 2020 volumes Y/Y:

- All notebooks: +48%
  - Gaming notebooks +81% (July + Aug)
  - Chromebooks +72%

### **CONSUMER PCS: DESKTOPS BACK TO SEEING HEALTHY Y/Y GROWTH**



**Desktops**, consumer channels:

Early Q3 2020 volumes Y/Y:

- All desktops: +28%
  - Mini PCs +65%
  - AIO +38%

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### ANOTHER WEEK OF NO RED

#### Channel Performance in Western and Eastern Europe

% Change in sales through IT Distribution in Euros

4 Weeks to Week 38 (to September 20 2020) vs Same Period 2019

Sorted by largest country

Business Sectors	Channel
Business Channels	Corporate Reseller
	Small and Medium Reseller
	Etailer Business
Retail Channels	Etailer Consumer
	Retail Chain

CHANNEL TREND						
WE	EE	Total				
-6%	-3%	-6%				
6%	8%	6%				
-2%	-13%	-3%				
33%	18%	30%				
12%	40%	18%				

Week 38

Week 37

CHANNEL TREND								
WE	EE	Total						
-9%	-17%	-10%						
7%	19%	9%						
-1%	-20%	-2%						
37%	8%	31%						
23%	35%	26%						

Week 35
---------

CHANNEL TREND							
WE	EE	Total					
-13%	-3%	-12%					
5%	15%	7%					
-3%	-27%	-5%					
24%	-7%	18%					
18%	42%	24%					

Above	15%
Inbetween	
Below	<b>-20%</b>

4 week rolling distribution sales translated at fixed € exchange rate and includes: Western Europe: UKI, Germany, Italy, France, Spain, Merged countries, Switzerland, Sweden, Austria, Belgium, Denmark, Portugal, Finland, Norway. Eastern Europe: Poland, Baltics, Czech Republic, Slovakia & Russia.

#### **CONSUMER REMAINS MAIN DRIVER**

			WESTERN EUROPE												
Business Sectors	Channel	Germany	UK & Ireland	Italy	France	Spain	Switzerland	Sweden	Belgium	Austria	Denmark	Portugal	Norway	Finland	Other WE
Business Channels	Corporate Reseller	-8%	-14%	12%	-1%	-6%	-15%	-22%	56%	-17%	-9%	-35%	-10%	-10%	9%
	Small and Medium Reseller	-2%	-8%	23%	13%	29%	-2%	4%	10%	0%	20%	-2%	-2%	-1%	12%
	Etailer Business	-5%	15%	11%	-4%	4%	-31%	-12%	51%	-28%	-6%	-58%	-1%	-25%	2%
Retail Channels	Etailer Consumer	24%	25%	62%	28%	120%	27%	-79%	39%	23%	61%	46%	35%	-36%	28%
	Retail Chain	12%	-5%	5%	-25%	23%	35%	38%	63%	33%	39%	0%	65%	27%	59%

			EASTERN EUROPE					
Business Sectors	Channel		Russia	Poland	Czech Republic	Baltics	Slovakia	
Business Channels	Corporate Reseller		2%	-17%	-4%	-31%	-48%	
	Small and Medium Reseller		6%	16%	0%	34%	-18%	
	Etailer Business		-25%	39%	-16%	-36%	13%	
Retail Channels	Etailer Consumer		-9%	78%	4%	77%	-13%	
	Retail Chain		33%	51%	35%	128%	-8%	

Above	15%
Inbetween	
Below	<b>-20%</b>

4 week rolling distribution sales translated at fixed € exchange rate and includes: Western Europe: UKI, Germany, Italy, France, Spain, Merged countries, Switzerland, Sweden, Austria, Belgium, Denmark, Portugal, Finland, Norway. Eastern Europe: Poland, Baltics, Czech Republic, Slovakia & Russia.



# Thank you!

## ANY QUESTIONS?



For the Period: 4 Weeks to Week 38 (to September 20 2020) vs Same Period 2019

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Index Total Market 13 weeks

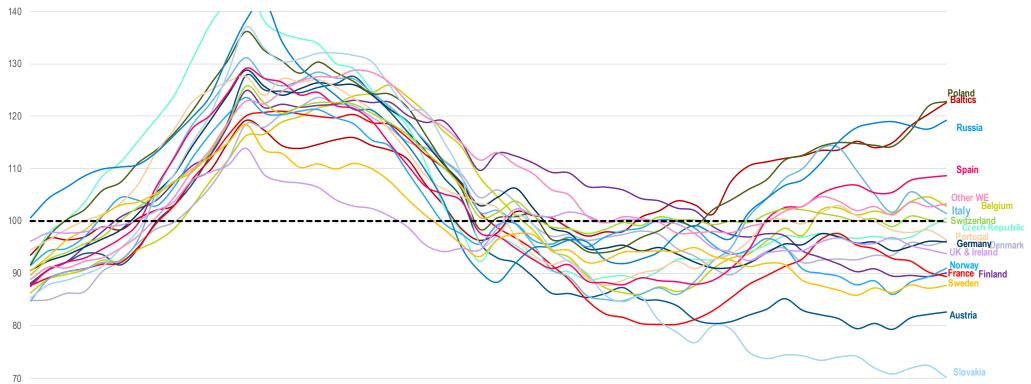
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#### Index Total Market

Weekly Revenue Trend Index (Average 4 Weeks 2019 for Each Country = 100)





#### Distribution sales translated at fixed € exchange rate and includes: UKI, Germany, Italy, France, Spain, Merged countries, Switzerland, Sweden, Austria, Belgium, Denmark, Portugal, Finland, Norway, Poland, Baltics, Czech Republic, Slovakia & Russia.

Index Total Market 4 weeks

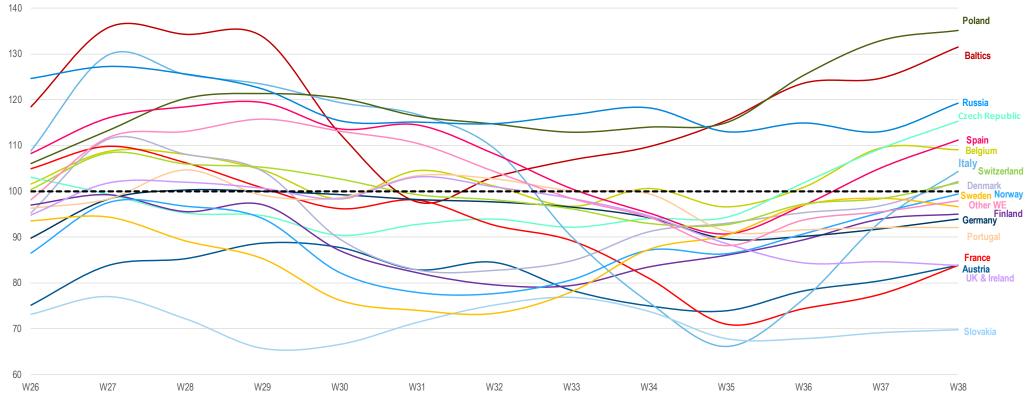
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Weekly Revenue Trend Index (Average 4 Weeks 2019 for Each Country = 100)

Weekly Revenue Trend Index - All Countries (Average 4 Weeks 2019 for Each Country = 100)



Distribution sales translated at fixed € exchange rate and includes: UKI, Germany, Italy, France, Spain, Merged countries, Switzerland, Sweden, Austria, Belgium, Denmark, Portugal, Finland, Norway, Poland, Baltics, Czech Republic, Slovakia & Russia.

Index Total Market WE

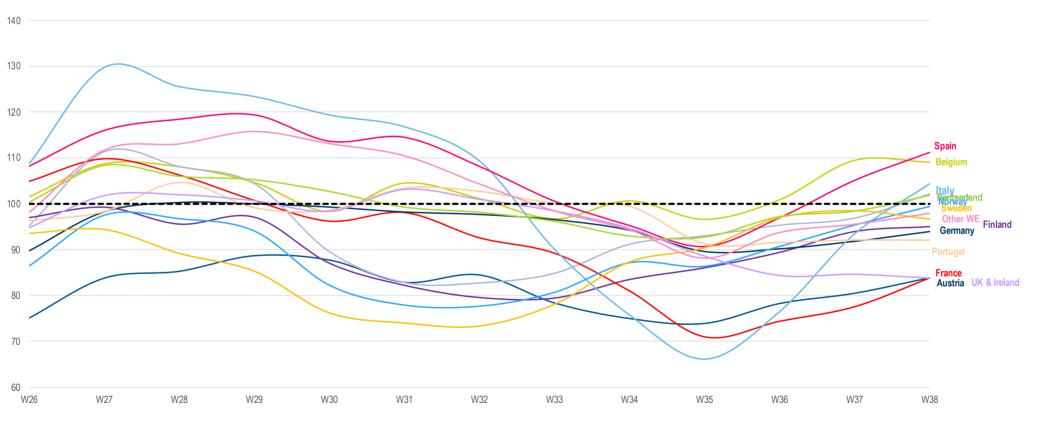
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#### Index Total Market WE

Weekly Revenue Trend Index (Average 4 Weeks 2019 for Each Country = 100)

Weekly Revenue Trend Index - Western Europe (Average 4 Weeks 2019 for Each Country = 100)



Distribution sales translated at fixed € exchange rate and includes: UKI, Germany, Italy, France, Spain, Merged countries, Switzerland, Sweden, Austria, Belgium, Denmark, Portugal, Finland & Norway.

Index Total Market EE

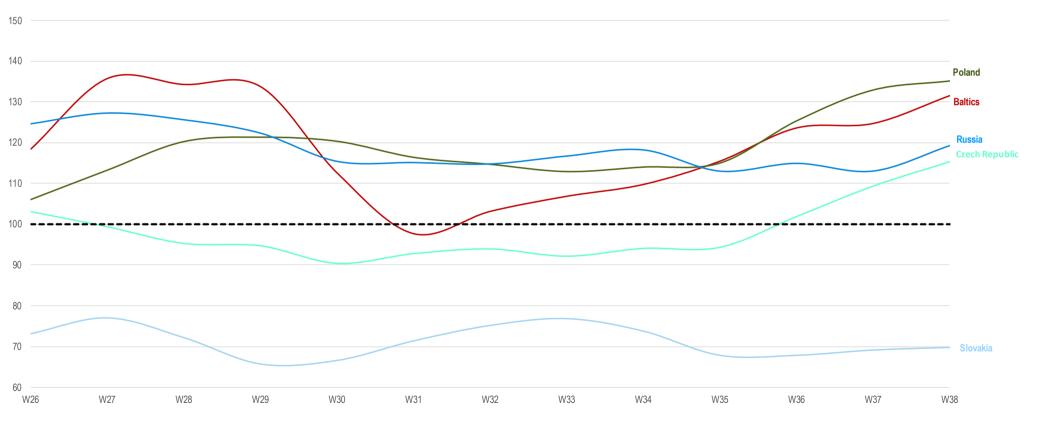
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#### Index Total Market EE

Weekly Revenue Trend Index (Average 4 Weeks 2019 for Each Country = 100)

Weekly Revenue Trend Index - Western Europe (Average 4 Weeks 2019 for Each Country = 100)



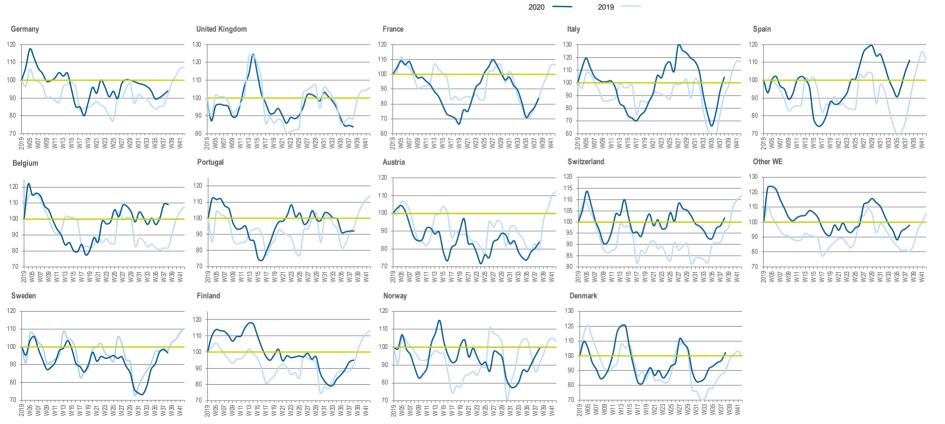
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#### Index Revenue Trend - Western Europe

Revenue Trend Index (Average 4 Weeks 2019 for Each Country = 100)



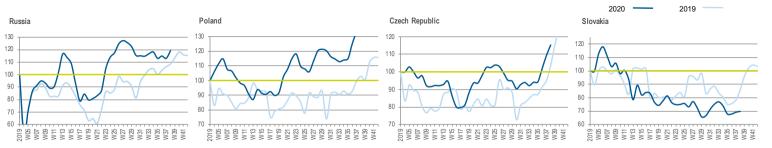
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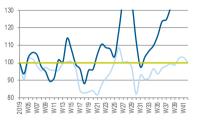
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# Index Revenue Trend - Eastern Europe

Revenue Trend Index (Average 4 Weeks 2019 for Each Country = 100)



Baltics



## Index Business Channel

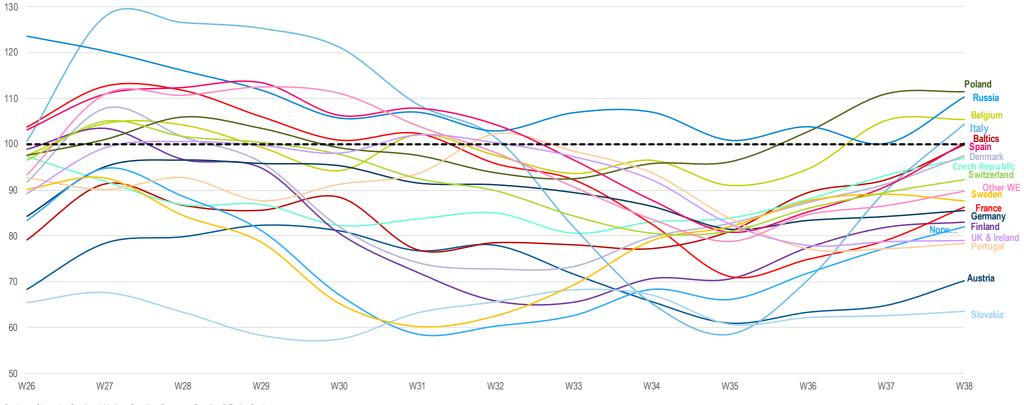
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# Index Business Channel

Weekly Revenue Trend Index (Average 4 Weeks 2019 for Each Country = 100)

Weekly Revenue Trend Index Business Channel - All Countries (Average 4 Weeks 2019 for Each Country = 100)



Business Channel = Small and Medium Reseller, Corporate Reseller & Etailer Business

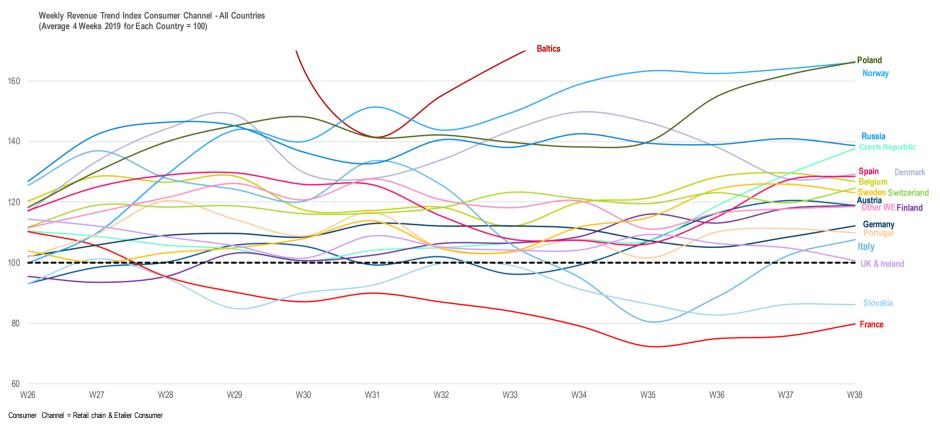
## Index Consumer Channel

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# Index Consumer Channel

Weekly Revenue Trend Index (Average 4 Weeks 2019 for Each Country = 100)



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Index Volume Market

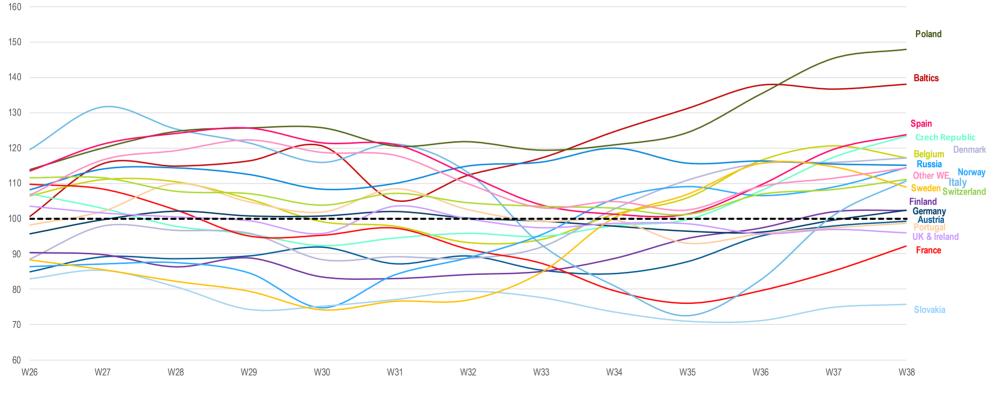
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# Index Volume Market

Revenue Trend Index (Average 4 Weeks 2019 for Each Country = 100)

Weekly Revenue Trend Index Volume - All Countries (Average 4 Weeks 2019 for Each Country = 100)



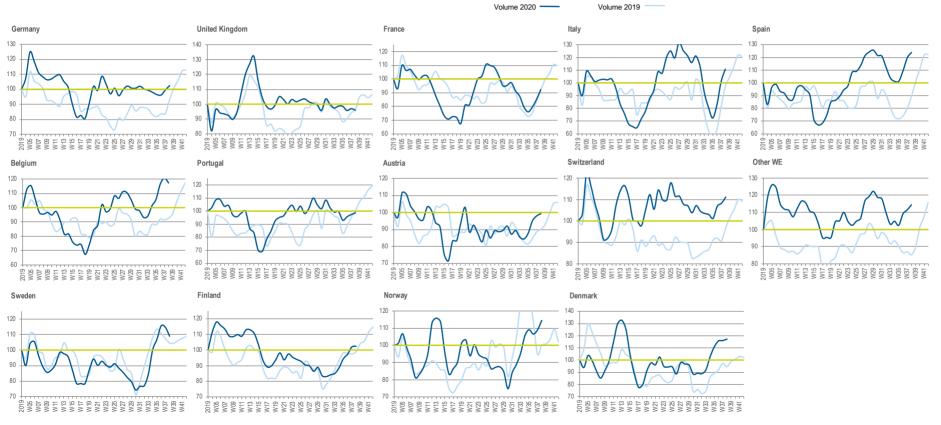
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# Index Volume Market - Western Europe

Revenue Trend Index (Average 4 Weeks 2019 for Each Country = 100)



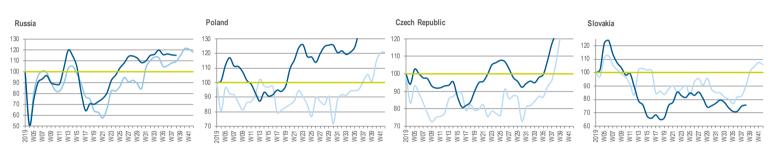
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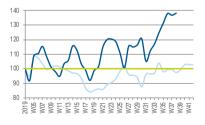
## Revenue Trend Index (Average 4 Weeks 2019 for Each Country = 100)



Volume 2020

Volume 2019

Baltics



Index Value Market

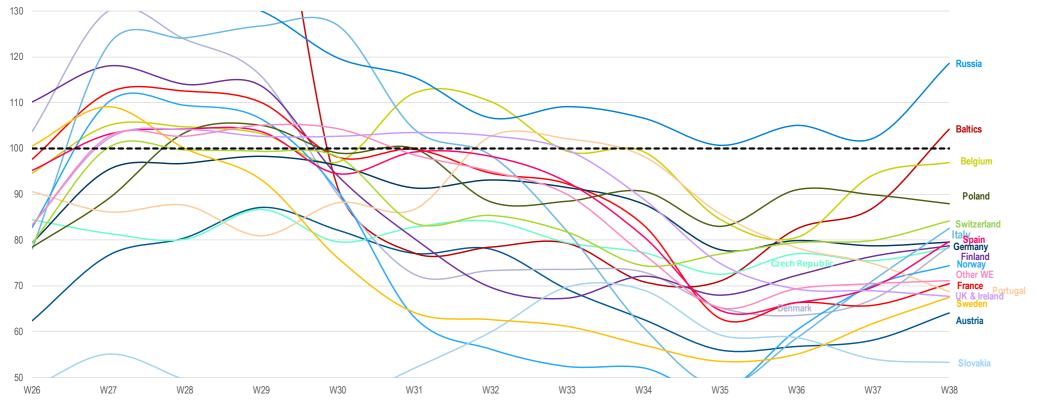
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# Index Value Market

Revenue Trend Index (Average 4 Weeks 2019 for Each Country = 100)

Weekly Revenue Trend Index Value - All Countries (Average 4 Weeks 2019 for Each Country = 100)



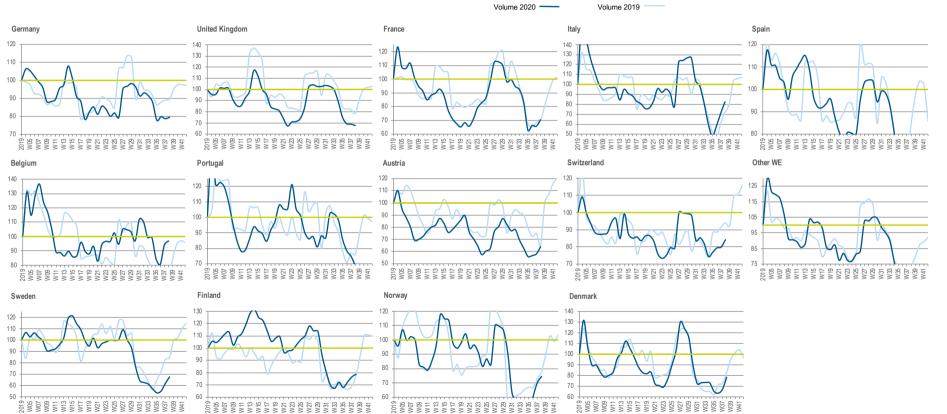
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# Index Value Market - Western Europe

Revenue Trend Index (Average 4 Weeks 2019 for Each Country = 100)



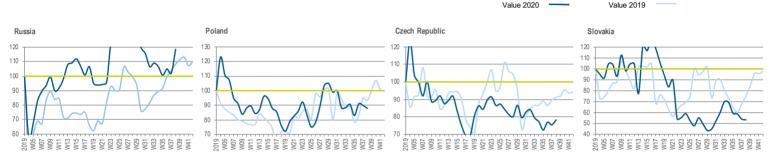
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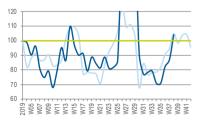
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## Index Value Market - Eastern Europe

## Revenue Trend Index (Average 4 Weeks 2019 for Each Country = 100)



Baltics



#### Weekly %YoY Trend

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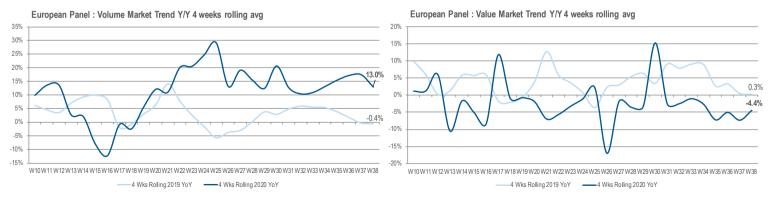
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## Weekly %YoY Trend

% Change in sales through IT Distribution in Euros Rolling 4 Week Periods



Distribution sales translated at fixed € exchange rate and includes: UKI, Germany, Italy, France, Spain, Merged countries, Switzerland, Sweden, Austria, Belgium, Denmark, Portugal, Finland, Norway, Poland, Baltics, Czech Republic, Slovakia & Russia



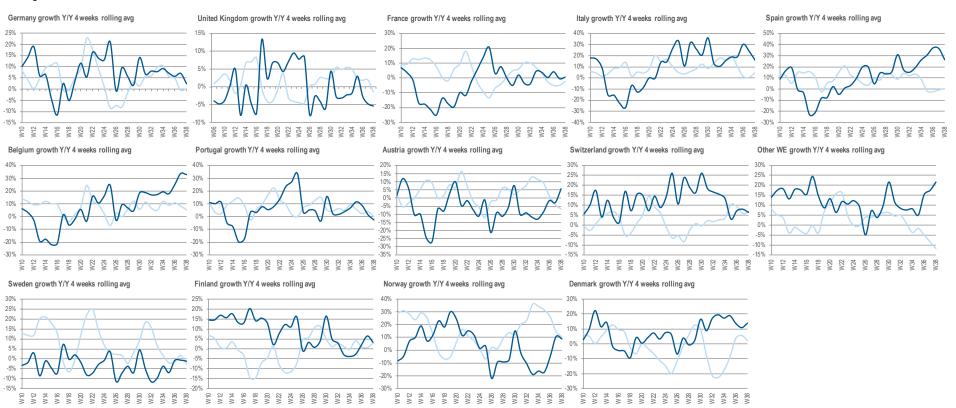
## Weekly %YoY Trend WE Thumbnails

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# Weekly %YoY Trend - Western Europe

% Change in sales through IT Distribution in Euros Rolling 4 Week Periods



2020

2019

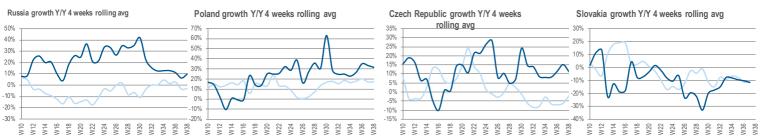
#### Weekly %YoY Trend EE Thumbnails

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# Weekly %YoY Trend - Eastern Europe

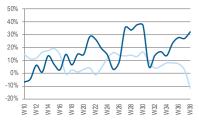
% Change in sales through IT Distribution in Euros Rolling 4 Week Periods



2020

2019

## Baltics growth Y/Y 4 weeks rolling avg



Top Growth Industry

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## Top Growth IT Industry Sectors and Countries in Western and Eastern Europe

% Change in sales through IT Distribution in Euros

4 Weeks to Week 38 (to September 20 2020) vs Same Period 2019

Sorted by top growth Industry sector and country size

								١	WESTERN	EUROPE								EAS	TERN EUR	OPE	
Rank- W37	Rank- W38	Industry Sector	Germany	UK & Ireland	Italy	France	Spain	Switzerland	Sweden	Belgium	Austria	Denmark	Portugal	Norway	Finland	Other WE	Russia	Poland	Czech Republic	Baltics	Slovakia
1	1 📫	Mobile Computing	41%	26%	72%	52%	84%	18%	8%	62%	41%	6%	19%	12%	0%	31%	21%	71%	67%	29%	1%
2	2 📫	Computing Accessories	41%	13%	101%	59%	90%	34%	2%	53%	26%	5%	35%	38%	4%	55%	-7%	54%	13%	44%	2%
4	3 🚹	Audio-Video Systems	30%	10%	31%	9%	-4%	52%	13%	31%	36%	121%	61%	44%	4%	22%	-14%	52%	-11%	144%	-5%
8	4 🚹	Displays	21%	0%	-10%	11%	70%	21%	10%	3%	16%	26%	-5%	8%	2%	10%	31%	21%	-17%	0%	7%
11	5 🚹	Connectivity	-2%	0%	-9%	-1%	33%	65%	-6%	-1%	36%	16%	15%	30%	14%	-3%	77%	16%	-12%	43%	-22%
5	6 🦊	Smart Home and Office	-18%	-1%	41%	8%	54%	40%	-79%	1175%	-57%	31%	715%	236%	-22%	220%	181%	87%	247%	6361%	0%
7	7 📫	Printing Consumables	9%	-9%	19%	6%	55%	18%	-11%	-14%	5%	17%	-2%	18%	4%	69%	-13%	4%	8%	41%	43%
10	8 🏠	Computing Components	7%	-12%	29%	44%	39%	-38%	-11%	143%	-33%	-19%	-26%	44%	-42%	18%	0%	40%	0%	56%	-64%
9	9	Wireless Networking	13%	-9%	16%	2%	-5%	-4%	-20%	2%	40%	0%	35%	-2%	-33%	48%	15%	52%	53%	-33%	10%
12	10 🏫	Other Networking Equipment	-3%	-27%	-6%	1%	26%	7%	-34%	55%	4%	17%	-13%	-40%	5%	19%	48%	-28%	4%	-12%	-30%
13	11 🏫	Printing	-11%	-14%	18%	-7%	17%	-7%	-16%	10%	14%	9%	23%	-19%	3%	11%	2%	16%	42%	-1%	-35%
17	12 1	Disk Storage	-12%	-14%	8%	-2%	-9%	-6%	18%	73%	4%	20%	23%	6%	-27%	1%	6%	11%	14%	27%	-53%
18	13 🏫	Server Computing	-29%	0%	-36%	44%	21%	30%	-41%	38%	-35%	-57%	-20%	70%	-5%	-8%	10%	52%	-14%	97%	-35%
14	14 📫	Power Equipment	9%	-9%	-1%	-12%	-7%	5%	-8%	-3%	-9%	6%	-14%	1%	-7%	-20%	-3%	14%	-1%	3%	-33%
19	15 🏫	Scanner Imaging	4%	8%	-4%	-35%	32%	-3%	-55%	4%	-12%	-20%	7%	59%	48%	7%	5%	-1%	-20%	64%	23%
16	16 📫	Warranties and Services	-15%	-7%	45%	-17%	24%	13%	-24%	47%	16%	-8%	-47%	-22%	18%	-29%	-4%	-35%	-5%	-32%	-11%
15	17 🦊	Software and Licences	-9%	-8%	33%	1%	-28%	-29%	-20%	24%	-16%	-3%	-9%	5%	7%	17%	-15%	-8%	-18%	-6%	-47%
21	18 1	Data Center Networking and Security	-26%	-24%	-4%	-24%	46%	5%	-54%	37%	12%	77%	52%	-33%	23%	-34%	40%	-36%	27%	57%	-30%
20	19 🏫	Networking Systems	-10%	-26%	-5%	-14%	-28%	33%	-37%	8%	-16%	12%	0%	7%	-10%	-5%	14%	12%	-3%	-9%	-17%
6	20 🦊	Telecommunications	-11%	-36%	-18%	-60%	2%	20%	15%	14%	-1%	98%	-36%	-1%	35%	62%	-34%	60%	-9%	422%	3%
23	21 🏫	Desktop Computing	-18%	-30%	-8%	-16%	15%	-2%	-15%	-26%	-13%	-18%	4%	-6%	-15%	-23%	13%	-17%	-8%	-29%	-15%
3	22 🦊	Wearable Devices	-58%	-23%	-7%	-36%	6%	-26%	21%	-26%	10%	9%	-9%	-53%	-39%	-25%	-16%	181%	-18%	-15%	-75%
22	23 🦊	Removable Storage	-42%	-57%	-10%	12%	-19%	38%	-1%	-26%	-15%	21%	-44%	-20%	25%	-26%	-1%	35%	-26%	17%	-22%
24	24 📫	Unified Communications	-33%	-69%	-22%	-31%	-19%	-2%	-23%	-33%	-54%	-62%	-34%	-43%	-69%	-51%	-21%	109%	-68%	5%	-83%

Traffic Lights: Above 15% Inbetween Below -20%

	EE 40% 16% 12%	Total 40% 37%
	16%	
40%		37%
40 /0	12%	
23%		22%
11%	17%	12%
5% :	39%	9%
4% 3	52%	9%
10%	-3%	9%
7%	9%	7%
5%	24%	7%
-4%	36%	4%
-2%	6%	0%
-4%	7%	-1%
-8%	16%	-1%
-4%	-2%	-3%
-4%	1%	-4%
-4% -	15%	-5%
-5% -	13%	-6%
-15%	28%	-8%
-13%	11%	-8%
-13%	18%	-8%
-15%	2%	-12%
-26%	29%	-19%
-29%	7%	-23%
-39%	-3%	-33%

Country Trend	2%	-5%	16%	1%	26%	6%	-1%	33%	6%	14%	-3%	9%	3%	22%	10%	31%	11%	32%	-19%

Top Decline Industry

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# Top Decline IT Industry Sectors and Countries in Western and Eastern Europe

% Change in sales through IT Distribution in Euros

4 Weeks to Week 38 (to September 20 2020) vs Same Period 2019

Sorted by fastest declining Industry sector and country size

								1	WESTERN	EUROPE								EAS	TERN EUR	OPE	
Rank- W37	Rank- W38	Industry Sector	Germany	UK & Ireland	Italy	France	Spain	Switzerland	Sweden	Belgium	Austria	Denmark	Portugal	Norway	Finland	Other WE	Russia	Poland	Czech Republic	Baltics	Slovakia
1	1 📫	Unified Communications	-33%	-69%	-22%	-31%	-19%	-2%	-23%	-33%	-54%	-62%	-34%	-43%	-69%	-51%	-21%	109%	-68%	5%	-83%
3	2 🦊	Removable Storage	-42%	-57%	-10%	12%	-19%	38%	-1%	-26%	-15%	21%	-44%	-20%	25%	-26%	-1%	35%	-26%	17%	-22%
22	3 🦊	Wearable Devices	-58%	-23%	-7%	-36%	6%	-26%	21%	-26%	10%	9%	-9%	-53%	-39%	-25%	-16%	181%	-18%	-15%	-75%
2	4 1	Desktop Computing	-18%	-30%	-8%	-16%	15%	-2%	-15%	-26%	-13%	-18%	4%	-6%	-15%	-23%	13%	-17%	-8%	-29%	-15%
5	5 📫	Networking Systems	-10%	-26%	-5%	-14%	-28%	33%	-37%	8%	-16%	12%	0%	7%	-10%	-5%	14%	12%	-3%	-9%	-17%
19	6 🦊	<sup>7</sup> Telecommunications	-11%	-36%	-18%	-60%	2%	20%	15%	14%	-1%	98%	-36%	-1%	35%	62%	-34%	60%	-9%	422%	3%
4	7 1	Data Center Networking and Security	-26%	-24%	-4%	-24%	46%	5%	-54%	37%	12%	77%	52%	-33%	23%	-34%	40%	-36%	27%	57%	-30%
10	8 🦊	Software and Licences	-9%	-8%	33%	1%	-28%	-29%	-20%	24%	-16%	-3%	-9%	5%	7%	17%	-15%	-8%	-18%	-6%	-47%
9	9 📫	Warranties and Services	-15%	-7%	45%	-17%	24%	13%	-24%	47%	16%	-8%	-47%	-22%	18%	-29%	-4%	-35%	-5%	-32%	-11%
6	10 1	Scanner Imaging	4%	8%	-4%	-35%	32%	-3%	-55%	4%	-12%	-20%	7%	59%	48%	7%	5%	-1%	-20%	64%	23%
11	11 📫	Power Equipment	9%	-9%	-1%	-12%	-7%	5%	-8%	-3%	-9%	6%	-14%	1%	-7%	-20%	-3%	14%	-1%	3%	-33%
8	12 1	Server Computing	-29%	0%	-36%	44%	21%	30%	-41%	38%	-35%	-57%	-20%	70%	-5%	-8%	10%	52%	-14%	97%	-35%
7	13 1	Disk Storage	-12%	-14%	8%	-2%	-9%	-6%	18%	73%	4%	20%	23%	6%	-27%	1%	6%	11%	14%	27%	-53%
12	14 1	Printing	-11%	-14%	18%	-7%	17%	-7%	-16%	10%	14%	9%	23%	-19%	3%	11%	2%	16%	42%	-1%	-35%
13	15 1	Other Networking Equipment	-3%	-27%	-6%	1%	26%	7%	-34%	55%	4%	17%	-13%	-40%	5%	19%	48%	-28%	4%	-12%	-30%
16	16 📫	Wireless Networking	13%	-9%	16%	2%	-5%	-4%	-20%	2%	40%	0%	35%	-2%	-33%	48%	15%	52%	53%	-33%	10%
15	17 1	Computing Components	7%	-12%	29%	44%	39%	-38%	-11%	143%	-33%	-19%	-26%	44%	-42%	18%	0%	40%	0%	56%	-64%
18	18 📫	Printing Consumables	9%	-9%	19%	6%	55%	18%	-11%	-14%	5%	17%	-2%	18%	4%	69%	-13%	4%	8%	41%	43%
14	19 1	Connectivity	-2%	0%	-9%	-1%	33%	65%	-6%	-1%	36%	16%	15%	30%	14%	-3%	77%	16%	-12%	43%	-22%
20	20 📫	Smart Home and Office	-18%	-1%	41%	8%	54%	40%	-79%	1175%	-57%	31%	715%	236%	-22%	220%	181%	87%	247%	6361%	0%
17	21 1	) Displays	21%	0%	-10%	11%	70%	21%	10%	3%	16%	26%	-5%	8%	2%	10%	31%	21%	-17%	0%	7%
21	22 1	Audio-Video Systems	30%	10%	31%	9%	-4%	52%	13%	31%	36%	121%	61%	44%	4%	22%	-14%	52%	-11%	144%	-5%
23	23 📫	Computing Accessories	41%	13%	101%	59%	90%	34%	2%	53%	26%	5%	35%	38%	4%	55%	-7%	54%	13%	44%	2%
24	24 📫	Mobile Computing	41%	26%	72%	52%	84%	18%	8%	62%	41%	6%	19%	12%	0%	31%	21%	71%	67%	29%	1%
		•																			

Traffic Lights: Above 15% Inbetween Below -20%

INDUSTR	Y SECTOR 1	REND
WE	EE	Total
-39%	-3%	-33%
-29%	7%	-23%
-26%	29%	-19%
-15%	2%	-12%
-13%	11%	-8%
-13%	18%	-8%
-15%	28%	-8%
-5%	-13%	-6%
-4%	-15%	-5%
-4%	1%	-4%
-4%	-2%	-3%
-8%	16%	-1%
-4%	7%	-1%
-2%	6%	0%
-4%	36%	4%
5%	24%	7%
7%	9%	7%
10%	-3%	9%
5%	39%	9%
4%	352%	9%
11%	17%	12%
23%	12%	22%
40%	16%	37%
40%	40%	40%

Country Trend 2% -5% 16% 1% 26% 6% -1% 33% 6% 14% -3% 9% 3% 22% 1	10% 31%	% 11% 32%	2% -19%
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## Largest Industry

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# Largest IT Industry Sectors and Countries in Western and Eastern Europe

% Change in sales through IT Distribution in Euros

4 Weeks to Week 38 (to September 20 2020) vs Same Period 2019

Sorted by largest industry sector and largest country. Displays top two categories (by revenue) within each Industry sector.

									١	WESTERN	EUROPE								EAS	TERN EUR	OPE	
Rank- W37	Rank∙ W38		Industry Sector	Germany	UK & Ireland	Italy	France	Spain	Switzerland	Sweden	Belgium	Austria	Denmark	Portugal	Norway	Finland	Other WE	Russia	Poland	Czech Republic	Baltics	Slovakia
1	1	<b>\</b>	Mobile Computing	41%	26%	72%	52%	84%	18%	8%	62%	41%	6%	19%	12%	0%	31%	21%	71%	67%	29%	1%
2	2	⇒	Telecommunications	-11%	-36%	-18%	-60%	2%	20%	15%	14%	-1%	98%	-36%	-1%	35%	62%	-34%	60%	-9%	422%	3%
3	3	⇒	Software and Licences	-9%	-8%	33%	1%	-28%	-29%	-20%	24%	-16%	-3%	-9%	5%	7%	17%	-15%	-8%	-18%	-6%	-47%
4	4	¢	Printing Consumables	9%	-9%	19%	6%	55%	18%	-11%	-14%	5%	17%	-2%	18%	4%	69%	-13%	4%	8%	41%	43%
5	5	¢	Displays	21%	0%	-10%	11%	70%	21%	10%	3%	16%	26%	-5%	8%	2%	10%	31%	21%	-17%	0%	7%
7	6	Ŷ	Disk Storage	-12%	-14%	8%	-2%	-9%	-6%	18%	73%	4%	20%	23%	6%	-27%	1%	6%	11%	14%	27%	-53%
6	7	Ŷ	Computing Components	7%	-12%	29%	44%	39%	-38%	-11%	143%	-33%	-19%	-26%	44%	-42%	18%	0%	40%	0%	56%	-64%
8	8	⇒	Desktop Computing	-18%	-30%	-8%	-16%	15%	-2%	-15%	-26%	-13%	-18%	4%	-6%	-15%	-23%	13%	-17%	-8%	-29%	-15%
9	9	¢	Warranties and Services	-15%	-7%	45%	-17%	24%	13%	-24%	47%	16%	-8%	-47%	-22%	18%	-29%	-4%	-35%	-5%	-32%	-11%
10	10	¢	Computing Accessories	41%	13%	101%	59%	90%	34%	2%	53%	26%	5%	35%	38%	4%	55%	-7%	54%	13%	44%	2%
11	11	¢	Printing	-11%	-14%	18%	-7%	17%	-7%	-16%	10%	14%	9%	23%	-19%	3%	11%	2%	16%	42%	-1%	-35%
12	12	¢	Audio-Video Systems	30%	10%	31%	9%	-4%	52%	13%	31%	36%	121%	61%	44%	4%	22%	-14%	52%	-11%	144%	-5%
13	13	¢	Networking Systems	-10%	-26%	-5%	-14%	-28%	33%	-37%	8%	-16%	12%	0%	7%	-10%	-5%	14%	12%	-3%	-9%	-17%
14	14	¢	Server Computing	-29%	0%	-36%	44%	21%	30%	-41%	38%	-35%	-57%	-20%	70%	-5%	-8%	10%	52%	-14%	97%	-35%
15	15	¢	Data Center Networking and Security	-26%	-24%	-4%	-24%	46%	5%	-54%	37%	12%	77%	52%	-33%	23%	-34%	40%	-36%	27%	57%	-30%
16	16	¢	Power Equipment	9%	-9%	-1%	-12%	-7%	5%	-8%	-3%	-9%	6%	-14%	1%	-7%	-20%	-3%	14%	-1%	3%	-33%
17	17	¢	Wireless Networking	13%	-9%	16%	2%	-5%	-4%	-20%	2%	40%	0%	35%	-2%	-33%	48%	15%	52%	53%	-33%	10%
18	18	¢	Other Networking Equipment	-3%	-27%	-6%	1%	26%	7%	-34%	55%	4%	17%	-13%	-40%	5%	19%	48%	-28%	4%	-12%	-30%
19	19	4	Wearable Devices	-58%	-23%	-7%	-36%	6%	-26%	21%	-26%	10%	9%	-9%	-53%	-39%	-25%	-16%	181%	-18%	-15%	-75%
20	20	¢	Connectivity	-2%	0%	-9%	-1%	33%	65%	-6%	-1%	36%	16%	15%	30%	14%	-3%	77%	16%	-12%	43%	-22%
21	21	¢	Removable Storage	-42%	-57%	-10%	12%	-19%	38%	-1%	-26%	-15%	21%	-44%	-20%	25%	-26%	-1%	35%	-26%	17%	-22%
24	22	Ŷ	Electronics	18%	-31%	-32%	120%	-6%	-17%	-27%	-15%	-35%	49%	-55%	47%	84%	-34%	11%	-49%	10%	-33%	-1%
23	23	¢	Smart Home and Office	-18%	-1%	41%	8%	54%	40%	-79%	1175%	-57%	31%	715%	236%	-22%	220%	181%	87%	247%	6361%	0%
22	24	Ŷ	Games Consoles	-37%		-50%	56%	14%	10%	221%	190%	-40%	-83%	-19%	966%	6%	82%	-48%	-31%	-58%	58%	194%
25	25	¢	Unified Communications	-33%	-69%	-22%	-31%	-19%	-2%	-23%	-33%	-54%	-62%	-34%	-43%	-69%	-51%	-21%	109%	-68%	5%	-83%
26	26	⇒	Security	44%	-17%	-12%	43%	10%	56%	-39%	48%	42%	262%	29%	7%	-26%	39%	54%	48%	-10%	-34%	-31%
27	27	⇒	Scanner Imaging	4%	8%	-4%	-35%	32%	-3%	-55%	4%	-12%	-20%	7%	59%	48%	7%	5%	-1%	-20%	64%	23%
28	28	⇒	Terminals, Thin Clients and Points of S	-23%	-35%	13%	-17%	-5%	-19%	-48%	-61%	-36%	18%	-33%	14%	-43%	-27%	-21%	26%	36%	188%	381%
29	29	⇒	Tape Storage	-37%	-29%	-30%	53%	52%	81%	43%	11%	48%	-42%	74%	-63%	-68%	-24%	30%	-42%	-61%	88%	-68%
30	30	⇒	Photo and Video Cameras	-64%	3%	-17%	-77%	-35%	-37%	-80%	-86%	37%	-72%	6%	-91%	-56%	-64%	-30%	-57%	6%	-30%	15%

Traffic Lights: Above 15% Inbetween Below -20%

INDUST	RY SECTO	R TREND
WE	EE	Total
40%	40%	40%
-13%	18%	-8%
-5%	-13%	-6%
10%	-3%	9%
11%	17%	12%
-4%	7%	-1%
7%	9%	7%
-15%	2%	-12%
-4%	-15%	-5%
40%	16%	37%
-2%	6%	0%
23%	12%	22%
-13%	11%	-8%
-8%	16%	-1%
-15%	28%	-8%
-4%	-2%	-3%
5%	24%	7%
-4%	36%	4%
-26%	29%	-19%
5%	39%	9%
-29%	7%	-23%
1%	-1%	1%
4%	352%	9%
-19%	-29%	-23%
-39%	-3%	-33%
13%	34%	18%
-4%	1%	-4%
-24%	-12%	-22%
-14%	2%	-11%
-38%	-30%	-34%

## Channel

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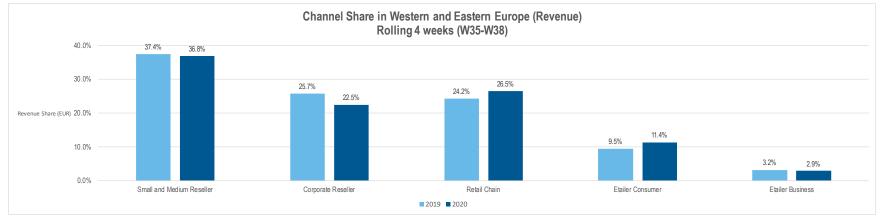
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## Channel Performance in Western and Eastern Europe

% Change in sales through IT Distribution in Euros

4 Weeks to Week 38 (to September 20 2020) vs Same Period 2019 Sorted by largest country

							WEST	FERN EUR	OPE								EAS	TERN EUR	OPE		СНА	NNEL TRE	END
Business Sectors	Channel	Germany	UK & Ireland	Italy	France	Spain	Switzerland	Sweden	Belgium	Austria	Denmark	Portugal	Norway	Finland	Other WE	Russia	Poland	Czech Republic	Baltics	Slovakia	WE	EE	Total
Business Channels	Corporate Reseller	-8%	-14%	12%	-1%	-6%	-15%	-22%	56%	-17%	-9%	-35%	-10%	-10%	9%	2%	-17%	-4%	-31%	-48%	-6%	-3%	-6%
	Small and Medium Reseller	-2%	-8%	23%	13%	29%	-2%	4%	10%	0%	20%	-2%	-2%	-1%	12%	6%	16%	0%	34%	-18%	6%	8%	6%
	Etailer Business	-5%	15%	11%	-4%	4%	-31%	-12%	51%	-28%	-6%	-58%	-1%	-25%	2%	-25%	39%	-16%	-36%	13%	-2%	-13%	-3%
Retail Channels	Etailer Consumer	24%	25%	62%	28%	120%	27%	-79%	39%	23%	61%	46%	35%	-36%	28%	-9%	78%	4%	77%	-13%	33%	18%	30%
	Retail Chain	12%	-5%	5%	-25%	23%	35%	38%	63%	33%	39%	0%	65%	27%	59%	33%	51%	35%	128%	-8%	12%	40%	18%



 Traffic Lights:

 Above
 15%

 Inbetween
 1

 Below
 -20%

## Largest Category Business

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Top Categories in Business Channel

% Change in sales through IT Distribution in Euros

4 Weeks to Week 38 (to September 20 2020) vs Same Period 2019

Sorted by largest categories and country size in Business Channel

									WESTERN B	UROPE								EAS	FERN EUR	OPE		CAT	EGORY TR	REND
Rank-	Rank-	Category	Germany	UK &	Italy	France	Spain	Switzerland	Sweden	Belgium	Austria	Denmark	Portugal	Norway	Finland	Other WE	Russia	Poland	Czech	Baltics	Slovakia	WE	EE	Total
W37	W38			Ireland															Republic					
1	1 📫	Notebooks	16%	37%	141%	53%	72%	2%	3%	39%	20%	-19%	28%	2%	-20%	40%	29%	48%	53%	-13%	-13%	38%	31%	37%
2	2 📫	Warranties and Services	-15%	-11%	45%	-18%	22%	13%	-27%	48%	15%	-8%	-51%	-24%	17%	-29%	-4%	-37%	-5%	-33%	-11%	-5%	-16%	-6%
3	3 📫	Smartphones	14%	-35%	-6%	-35%	-2%	11%	13%	-3%	-16%	177%	-42%	-50%	31%	74%	-67%	96%	-26%	172%	-23%	0%	18%	3%
6	4 👚	Desktops	-28%	-37%	-23%	-23%	4%	-22%	-24%	-29%	-37%	-26%	-4%	17%	-31%	-44%	42%	-33%	-16%	-43%	-32%	-26%	9%	-20%
5	5 📫	Toner	2%	-26%	11%	12%	2%	16%	-3%	3%	5%	13%	-24%	-2%	-1%	15%	-23%	-12%	21%	95%	4%	-1%	-12%	-3%
4	6 🦊	Tablet PCs	46%	-29%	21%	28%	81%	5%	-21%	41%	-33%	83%	15%	46%	-5%	23%	-14%	32%	32%	-60%	-1%	11%	9%	11%
7	7 🔿	Office Applications Software	-9%	5%	63%	33%	-13%	9%	0%	28%	-2%	2%	-18%	11%	13%	68%	-59%	13%	-28%	-9%	-46%	12%	-34%	6%
8	8	Ink Cartridges and Tanks	19%	-7%	7%	17%	158%	35%	-23%	-14%	1%	37%	13%	56%	7%	68%	12%	15%	3%	-7%	117%	22%	18%	22%
9	9 📫	Monitors	-2%	-8%	-22%	11%	13%	-29%	15%	9%	16%	34%	-28%	35%	-27%	16%	-40%	-12%	-13%	-2%	-20%	-1%	-28%	-7%
10	10 📫	Network Switches	-15%	-26%	-16%	-14%	-29%	34%	-53%	-20%	-28%	0%	-19%	-39%	-20%	-2%	18%	-19%	-21%	-31%	2%	-18%	7%	-14%
12	11 🏠	Security Software	1%	-10%	-19%	0%	-69%	-29%	-35%	-20%	-17%	73%	-25%	-3%	-29%	39%	-39%	-27%	2%	-54%	-12%	-15%	-32%	-16%
14	12 👚	Servers (PC/Mac)	-36%	-17%	-12%	45%	27%	6%	-23%	3%	-48%	-43%	-8%	15%	-12%	-12%	11%	39%	-19%	25%	-35%	-11%	13%	-3%
11	13 🦊	Processors	-2%	-12%	13%	68%	42%	-43%	8%	176%	-67%	-31%	-49%	-7%	3%	30%	-55%	76%	-25%	145%	-73%	3%	-32%	-8%
13	14 🦊	Solid State Drives (SSDs)	-3%	-42%	-3%	-2%	25%	-21%	11%	157%	-55%	18%	-33%	125%	20%	-14%	9%	18%	27%	-36%	-66%	-6%	5%	-4%
16	15 👚	Operating Systems Software	-23%	-37%	-3%	-5%	11%	-70%	-15%	37%	-15%	-38%	-31%	-15%	11%	-30%	40%	-34%	-44%	-12%	-55%	-26%	-1%	-23%
15	16 🦊	Hard Disk Drives (HDDs)	-33%	-14%	-14%	-4%	-45%	-13%	-14%	-2%	-50%	-26%	106%	-48%	-52%	-2%	-27%	-31%	-25%	97%	-26%	-21%	-26%	-22%
17	17 ᅌ	Data Management Software	-25%	-18%	15%	-2%	-70%	-11%	-57%	62%	-2%	-44%	64%	-58%	-40%	7%	28%	-38%	24%	6%	-57%	-22%	-10%	-21%
21	18 🏫	Disk Arrays	-30%	4%	57%	32%	-9%	-14%	-4%	78%	91%	30%	48%	-70%	-50%	-24%	45%	-32%	15%	-4%	-59%	-1%	31%	8%
18	19 🦊	Headsets/Headphones and Microphones	74%	49%	-15%	61%	-34%	186%	-8%	67%	138%	135%	104%	44%	94%	62%	64%	9%	44%	101%	56%	47%	42%	46%
20	20 눶	Graphics and Design Software	-16%	-13%	32%	-9%	-7%	-9%	-28%	-18%	-13%	-4%	31%	-46%	-54%	-9%	29%	25%	5%	-37%	2%	-9%	17%	-8%
19	21 🦊	RAM Memory	-11%	-32%	28%	38%	36%	-71%	53%	122%	-34%	-54%	-22%	53%	-34%	-42%	42%	-10%	-23%	2%	-49%	-13%	24%	-7%
22	22 ᅌ	Large Format Displays	-19%	-17%	24%	-17%	19%	19%	-21%	-18%	-46%	-9%	23%	-41%	-41%	-25%	-20%	-9%	-48%	-15%	-10%	-13%	-23%	-14%
23	23 ᅌ	Network Management Software	27%	60%	33%	3%	29%	-37%	6%	43%	21%	91%	154%	148%	14%	5%	11%	42%	-4%	52%	11%	33%	17%	31%
24	24 ᅌ	Network Management and Security Appliances	-4%	-17%	-22%	-14%	156%	-11%	-52%	71%	-9%	-26%	26%	-39%	64%	-39%	-26%	-49%	-10%	-69%	-39%	-6%	-31%	-9%
25	25 📫	Docking Stations	0%	6%	169%	56%	82%	8%	-12%	100%	22%	3%	-27%	39%	5%	19%	5%	51%	18%	28%	-13%	23%	25%	23%
26	26 📫	Wireless Access Points	4%	7%	17%	-8%	-32%	2%	-42%	4%	53%	-4%	2%	1%	-38%	69%	21%	27%	40%	-47%	23%	1%	20%	3%
27	27 눡	All-in-One Lasers	-12%	-28%	0%	-29%	30%	-29%	-18%	-4%	19%	-41%	-9%	-4%	-1%	3%	-5%	0%	24%	-66%	-64%	-14%	-7%	-12%
28	28 눡	Virtualisation Software	-13%	-24%	132%	-35%	56%	-9%	-2%	249%	-54%	-21%	-45%	7%	33%	22%	-65%	-30%	-20%	-21%	-51%	-5%	-52%	-11%
30	29 🏠	Database Management Software	-15%	-27%	30%	-20%	-41%	38%	110%	-23%	58%	-16%	29%	-9%	64%	-16%	-32%	-14%	-22%	-15%	-36%	-5%	-27%	-10%
29	30 🦊	Transceivers	-2%	-32%	-15%	-14%	-1%	8%	-29%	58%	23%	9%	-47%	-59%	26%	27%	69%	-57%	-45%	-11%	13%	-10%	49%	1%
31	31 📫	Notebook Workstations	4%	15%	56%	7%	22%	-9%	19%	32%	15%	-21%	34%	-10%	-15%	-1%	-48%	5%	-35%	-2%	-19%	8%	-24%	5%
33	32 🚹	Cables and Connectivity Adapters	0%	6%	12%	0%	37%	115%	-8%	-2%	34%	13%	29%	26%	1%	0%	102%	-1%	36%	45%	-28%	10%	58%	16%
32	33 🦊	Uninterruptable Power Supplies (UPS)	2%	-2%	-8%	-22%	-25%	0%	-4%	-33%	-26%	-11%	-5%	-13%	-27%	-7%	-31%	5%	-16%	-39%	-29%	-8%	-27%	-16%
34	34 📫	Network Routers	-46%	-39%	-3%	-39%	-48%	-11%	-25%	282%	1%	-4%	-27%	210%	9%	-36%	7%	-20%	4%	-18%	11%	-32%	2%	-23%
39	35 👚	Integrated Systems	44%	71%	-62%	-7%	-75%	244%	-96%	122%	1898%	-99%	-94%	64%	-89%	101%	20%		-97%	782%	-100%	-9%	54%	-4%
37	36 👚	Desktop Workstations (PC/Mac)	-46%	-49%	-10%	-27%	-46%	-36%	-32%	-38%	-35%	-39%	-57%	-71%	-59%	-25%	-28%	-17%	-70%	-54%	-50%	-38%	-37%	-38%
38	37 🏫	Long Life Consumables	-5%	-36%	4%	-1%	36%	26%	-29%	2%	10%	-21%	-28%	-12%	1%	3%	-8%	-16%	22%	1%	-5%	-8%	-6%	-8%
40	38 🏫	All-In-One Inkjets	1%	7%	42%	-12%	33%	-1%	-48%	1%	-38%	41%	201%	-16%	-45%	46%	-25%	-20%	-1%	-32%	-4%	10%	-17%	7%
41	39 👚	Network Expansion Modules	-46%	-2%	78%	-52%	-68%	109%	-48%	-18%	-36%	10%	32%	14%	-56%	55%	145%	-52%	25%	-45%	323%	-27%	106%	-10%
35	40 🦊	Televisions	-39%	-41%	-43%	-22%	60%	41%	-18%	79%	-59%	-63%	-77%	170%	127%	-41%	752%	-21%	41%	-47%	29%	-23%	64%	0%
36	41 🦊	Graphics Cards	-15%	-50%	-5%	-9%	-7%	-46%	-55%	45%	-37%	-50%	-48%	-51%	-73%	-20%	-3%	-25%	-39%	-37%	-56%	-27%	-21%	-25%
43	42 1	Keyboards and Keypads	25%	33%	9%	40%	42%	11%	5%	13%	15%	3%	9%	33%	-5%	92%	7%	12%	-1%	28%	28%	26%	10%	24%
42	43 🦊	Developer Tools Software	-57%	-27%	9%	-40%	41%	-74%	13%	-43%	-83%	-24%	-19%	64%	-18%	96%	-65%	22%	-27%	8%	-14%	-37%	-12%	-36%
44	44 🔿	Laser Printers	-27%	-24%	32%	-15%	25%	-33%	-2%	-22%	-19%	-23%	-24%	-22%	-37%	-37%	-3%	4%	20%	31%	-36%	-17%	-1%	-13%
45	45 🔿	Projectors	0%	-55%	56%	12%	-19%	-27%	-26%	-32%	-38%	-64%	-26%	-36%	-37%	-29%	-27%	-15%	-31%	-47%	-8%	-18%	-23%	-19%
46	46 🔿	VOIP Systems	-36%	-70% -89%	-24%	-32%	-25%	-3%	-14%	-38% 1429%	-30%	-63%	-48%	-40% -100%	-74%	-51% -97%	-44%	71%	-64%	4%	-85%	-41%	-26%	-38%
47	47 📫	Servers (Unix)	-41%	-89%	-45%	65%	-29%	-99%		1429%	-100%	-100%	-49%	-100%		-97%	-31%	754%	-100%		-100%	-36%	-28%	-33%

Traffic Lights:

15%

-20%

Above

Below

Inbetween

Largest Category Consumer

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W37

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Security Software

Projectors

IP Cameras

Memory Cards

Smart Sneaker

Mobile Phones

Consoles Fixed

Digital Cameras

USB Memory

Mobile Computing Cases

**Operating Systems Software** 

Smartphone Protective Cases

Cables and Connectivity Adapters

17%

78%

-4%

47%

-28%

110%

-87%

-44%

-62%

-22%

-38%

-94%

179%

62%

41%

-43%

-55%

-44% 23%

-29%

-62% -47%

-55% 21%

42% 43%

-42%

24%

-93%

-28%

-26%

-24%

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42%

349%

77%

25%

26%

19%

-11%

-61%

61%

-7%

-20%

178%

-90%

-9%

## Largest Categories in Consumer Channel

% Change in sales through IT Distribution in Euros

4 Weeks to Week 38 (to September 20 2020) vs Same Period 2019 Sorted by largest categories and country size in Consumer Channel WESTERN EUROPE EASTERN EUROPE CATEGORY TREND Rank- Rank UK & Czech Category Germany Italy France Spain Switzerland Sweder Belgium Austria Denmark Portugal Norway Finland Other WE Russia Poland Baltics Slovakia WE W38 Ireland Republi Notebooks 64% 57% 38% 117% 94% 34% 46% 143% 64% 83% 16% 4% 35% 22% 20% 91% 72% 80% 12% 57% 2 -14% 20% 21% 41% -14% 37% 38% 58% 52% 1% 637% 16% Smartphone -38% -23% -72% 3% 1% -33% -41% Monitors 71% 69% 88% 103% 124% 89% 104% 124% 131% 116% 93% 67% 53% 87% 26% 50% 29% 75% 30% 1 Tablet PCs 38% 19% 36% -9% 95% 61% 44% 83% 69% 76% 6% 2707% 14% 61% 4% 83% 123% 52% 128% Ink Cartridges and Tanks 24% 15% 57% -4% 97% 32% -10% -32% 12% -1% 22% 23% 1% 211% 7% 48% -21% -2% 54% Desktops 12% 38% 67% 85% 60% 48% 25% -4% 66% 9% 48% 40% 37% 43% -19% 42% 31% 40% 72% 6 1 Processors 79% 139% 178% 34% 101% 50% -12% 147% 100% 202% 24% 132% -26% 152% 103% 83% 110% 196% -71% 1 Headsets/Headphones and Microphones 12% 29% 130% 40% -2% 124% 55% -1% 96% 258% 6% 2% -8% 1% 60% -29% -20% -34% -25% 147% 1198% 181% 467% 244% 27% 281% 61% 198% Television 13% -44% 302% -49% 12499 20% 362% 2315% -68% -6% 10 Solid State Drives (SSDs) 5% 58% 10% 7% 94% 85% 187% 80% 18% 141% -35% 136% 51% 153% 84% -30% 60% 68% -68% 11 Hard Disk Drives (HDDs) 48% 12% -4% -43% 5% 20% 50% 32% 157% 134% 37% 8% 25% 25% -10% 56% 2% 284% 0% 12 All-In-One Inkjets -26% 0% 48% 18% 51% 30% 14% 47% 32% 8% 28% 17% -23% 56% -73% 31% 108% 60% -15% 13 Network Routers -1% 13% 54% -15% 191% 33% 54% 30% -25% 76% 592% 368% 28% 11% -2% 61% 65% 52% -56% 14 Graphics Cards -14% -8% 158% -25% -10% 4% -47% 100% -24% -47% -48% -77% -61% 37% 49% 52% -25% 57% -29% ♠ All-in-One Lasers 100% 49% 15 1% 5% 51% 70% 80% 4% 61% 156% 69% 239% 54% 47% 24% 38% 53% 119% 36% 16 J. 56% Smart Watches -70% -8% -22% -41% -19% 52% -25% 0% 8% 67% 164% -47% -8% 155% -24% -83% -36% -79% 17 1% 14% 77% 18% -5% 23% -2% 6% 51% 41% 34% -6% 83% -12% 0% 3% 93% -27% Toner -3% 18 Wireless Access Points 28% -46% 16% 26% 63% -16% 73% -15% 40% 9% 129% -39% -38% 6% 50% 146% 88% -25% -3% 19 RAM Memory 100% -7% 17% 100% 36% 11% -8% 44% -13% 127% 133% 5% -44% 62% 101% -32% 49% 16% -64% 137% 20 Mice -5% -7% 61% 34% 6% 2% 73% -20% -54% 65% 26% -27% 48% -34% 76% -9% 15% 24% 21 Portable Speakers -19% -3% 180% -41% 160% -76% 5% 56% -60% 23% -128% -66% -84% -78% -16% -33% -12% -81% -48% € Digital Media Players 38% 10580% 22 -21% 43% -13% 27% 26% -19% 77% 5% 26% 46% 16% 71% 143% 113% -60% -20% -52% 23 1 Network Switches 66% -7% 26% 82% -7% 203% 227% 215% 4% 32% 41% 73% 247% 28% 67% -42% 60% -33% 128% ♠ 24 Keyboards and Keypads -2% 35% 16% 62% -15% 37% 79% 34% 70% 96% 18% -42% 81% -33% 76% -34% 114% -32% 1% 25 ♠ Smart Bands and Activity Trackers 215% 4702% 581% 152% -64% -55% 120% -76% 39% 65% 3498% 85% -28% 27% 59% 22% -2% 1% -64% 26 Laser Printers 52% 49% 50% 99% 35% -1% 116% 254% 148% 63% -9% 34% 32% 3% 36% 80% 198% 48% 35% 27 J Games Accessories 45% 49% 105% 42% 29% 61% 214% 101% -44% 25% 2015% 70% 153% -49% 54% -35% 25% 180% 28 Uninterruptable Power Supplies (UPS) 123% 16% -19% 26% 39% 37% 22% 170% 307% 369% -6% 653% 70% 91% 72% 142% 41% 66% 39% 29 л NAS Devices 45% 15% -3% -9% 488% 55% 46% -12% 57% 31% 201% -12% 11% -48% -1% 2% -67% -54% 7% 30 Warranties and Services 4% 451% 43% 246% 172% 20% 161% 23% 168% 2019% 194% 37% -25% -12% 29% -26% 38% 1136% 0% 31 Office Applications Software -20% -52% 39% 19% 71% -25% 108% 29% 107% 148% -70% 347% -9% 188% -29% 31% -9% 295% -29% 32 ♠ Powerline Devices 15% -16% 1% 9% 44% 4% 47% 8% 958% -71% 45% 37% -2% -5% 31% -35% -43% 66% 96%

-4%

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-81%

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107%

-51%

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-79%

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-100%

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-30%

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# **OPTIMISE TODAY**

# ACCELERATE TOMORROW